



Darien Police Department
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HOW TO PREVENT A FALSE POLICE ALARM

What causes false alarms?

- Unlocked or loose doors and open windows
- Kids, neighbors, relatives, visitors, repairmen, etc. entering your home without being aware of your security system
- Wandering pets
- User error
- Equipment malfunction
- Items such as balloons, curtains or rotating holiday decorations moving in front of motion detectors

Some Tips to Prevent False Police Alarms include:

- **Be sure the entire family is familiar with operation of the alarm system and knows how to cancel a false alarm**
- **Keep a simple instruction sheet for the operation of your system handy**
- **Keep your password and account information in a safe, available, place in case it's needed to cancel a false alarm**
- **Report faulty operation to your alarm company immediately**
- **Securely close and lock all doors and windows prior to arming your system**